

ACCESS STATEMENT FOR THE SANDS

INTRODUCTION

Our aim is to cater for all our visitors. The hotel covers four floors, the dining room and bar/lounge are on the ground floor and we have 12 en-suite bedrooms split over the further 3 floors. Our hotel is an old building with original high ceilings and still has a lot of the old coving in place (very beautiful) we can cater for those with some mobility difficulties or special needs but we do not have wheelchair access, we also don't have a lift available up to the other floors in the hotel. The following statement is a summary of our provision. Please contact us if you have any questions which may not have been covered within this statement.

PRE-ARRIVAL

We are situated on the south promenade of Blackpool opposite the south pier with the town centre being approx 20min walk.

Directly opposite the front of the hotel you can get a bus or tram to the town which takes 10 mins or if you wish you can go further afield to the Cleveleys or Freeport shopping towns.

We can be seen or contacted through our website thesandshotel.net or enquiries@thesandshotel.net you can also telephone us on 01253349262 or 08452411637.

Brochures are sent out to everyone who makes an enquiry. Where available we do a pick up service from the train

stations, coach parks and Blackpool airport but this **must be** organised during the booking process. We can also cater for special diets please also arrange this during the booking process. We do not have parking facilities but we can give you information on parking to allow you to book this yourself prior to your arrival.

ARRIVAL AND CAR PARKING

We can be found at the south of the promenade the entrance to our path is 100cm approx wide. There are 2 steps and the path is made up of small red brick tiles. There are a further 4 steps leading on to the path leading up to the front door which is usually open but there is a doorbell for your convenience, however if you don't use the doorbell and find we are busy and haven't heard you arrive please ring the bell at the reception. We do not have parking facilities but there are many car parks available within walking distance of the hotel and as previously discussed you can also book prior to arrival for convenience.

We ask that you arrive **from** 2pm to ensure your accommodation is ready for you but earlier arrival may be possible by prior arrangement. We offer assistance with luggage. All guests must complete a registration form on arrival, it is a fire regulation, you will then be shown to your room and our facilities explained. You will also find all the information either on the back of your door or in the folder in your bedroom for your convenience to read at your leisure.

MAIN ENTRANCE AND RECEPTION

There are 2 steps at the front door leading inside. Once inside, there is a step 130cm wide by 18cm deep followed by a platform which is 160cm squared (approx) leading onto a further step which is 80cm wide by 16cm deep taking you to the inner door of the reception. The reception is brightly lit with high ceilings and it has background music playing. This area also houses the lounge bar and dining room as well as our beautiful staircase.

PUBLIC AREAS: 1ST FLOOR

To get to the 1st floor we have a wide carpeted staircase which is well lit. The staircase houses an easy to grip handrail to assist with getting up the stairs, this is positioned on the left hand side of the staircase. The steps are 97cm wide and 15cm deep. There are 10 steps to go up, leading onto a platform which is 97cm squared followed by 5 steps and another platform 97cm squared, then a further 5 steps leading onto the first landing. The door leading into the 1st floor is 73cm wide.

The 1st floor has 4 rooms, 2 double rooms, a twin room and a family room. It also has a private room which houses the linen and an emergency exit which leads onto a metal fire escape stairway which is lit at all times.

PUBLIC AREAS: 2ND FLOOR

The second floor is similar to the first floor with 9 steps which are 97cm wide and 15cm deep followed by 5 steps and a platform then a further 4 steps. The door into the landing is 73cm (approx) wide. This floor houses 5 bedrooms, these being 3 double rooms a single room and a family room. It also has an emergency exit leading onto a metal fire escape taking you to the rear of the building.

PUBLIC AREAS: 3RD FLOOR

The third floor is the smallest with the least bedrooms. To get to this floor there are 9 steps approx 80cm wide and 15cm deep with a platform approx 90cm squared leading to a further 6 steps and a platform, then 2 steps leading to the landing which houses 3 bedrooms. 1 double room, a single room and a family room.

PUBLIC AREAS: WC

All our bedrooms are en-suite. We do not have a public WC available.

DININGROOM

Breakfast is served in the dining room between 8.15 and 9.15. It is accessed from the reception area which is level and the door width is 88cm. There are 4 round tables with

a circumference of 105cm which can seat up to 6 people but are made up to seat 4. These can be changed upon request. We also have a smaller table to seat 2 people, this is 62cm square. There are fresh flowers on all the tables and background music is played.

LAUNDRY

We do not have laundry facilities available on the premises but there is a laundry within 10mins walking distance from the hotel. It is based in Lytham Road.

SHOPS

There is a corner shop for convenience, it is a couple of mins walking distance from the hotel, however if you want to have a good shop around then the town is 10mins away if using public transport.

BEDROOMS

The entrance door to the bedrooms average 80cm wide. There is central heating throughout and all bedrooms have a hospitality tray with tea/coffee and biscuits. There is a colour TV in all the rooms and most also have digital TV. Towels and some toiletries are also supplied. There is a folder in each room with information about the hotel and also what's on in Blackpool during you stay, there is also information on the bedroom doors, easily visible telling you what to do in case of emergency. Each bedroom has

storage space which consists of a wardrobe, chest of drawers and a bedside cabinet. Beds are 4'6 with the edition of x 2 3ft beds in the family rooms. The single rooms have 4'beds in them but due to space they are against the wall at one side. All the rooms are en-suite, the average height of the WC is 42cm, the wash basin is 80cm and the step into the shower tray is 16cm high. The doorway leading into the toilet area is 58cm wide; some are fitted with sliding doors.

GARDENS

The hotel has a small patio area outside overlooking the Irish Sea with ample seating available, guests can enjoy a drink from the bar whilst outside. This is also an allocated smoking area with a wall mounted ashtray for safe disposal of cigarettes.

ADDITIONAL INFORMATION

Assistance dogs are welcome by prior arrangement. We have just had a new fire alarm system fitted and there are fire extinguishers on each landing. You will find emergency procedures in every bedroom easily visible but if you require extra assistance please alert the staff during booking or registration for evacuation purposes. We have also installed a new CCTV system which covers every floor 24 hrs a day for our patron's safety along with an intercom system for night time.

CONTACT INFORMATION

Address 485 The Promenade
Blackpool
FY41AZ.

Telephone: 01253349262 or 08452411637

Email: enquiries@thesandshotel.net
m.cameron@unicombox.co.uk

Website: www.thesandshotel.net

FUTURE PLANS

We would like to have a new central heating system put in next year and if allowed by the fire board we would like to install a stair lift up to the 1st floor.